

**Leven & Beeford Medical Practice**  
**Patient Participation Group Meeting**

**Wednesday 8<sup>th</sup> November, 2017 (Leven)**

**Staff Members Present**

Terri Wardell, Josette Riley

**Patients Present**

Pam Hill, Margaret White, Lawrence Trender, Dorothy Hailstone, John Carr, Elizabeth Denton, Ann Nixon

**Apologies**

Rosemary Brown, Dr Chapman, Wendy Sheldon, Andrea Moulds

**Meeting**

Terri opened the meeting by thanking everyone for coming and said how much she appreciated members turning out now the weather not so nice.

The minutes of the previous meeting were discussed and Terri gave an update on the fundraising for the defibrillators in memory of Dr Sykes. She informed us that with the boxes at the surgery and the coffee morning at Beeford another £790 has been raised.

The doctors have bought, and are in the process of installing the defibrillators for Leven & Beeford however there is a slight problem with the casing of the one at Beeford and this has to be sorted out before it can be used.

The book library Dorothy organised is proving to be very successful and to date the total raised is £82.43. Beeford Surgery would like to do the same and Dorothy has volunteered to get more blue boxes and Terri will ask Andrea to do posters and boxes etc. for them.

Terri also informed us that Dr Sykes' family are having charity boxes made and so we will be able to replace ours here and at Beeford in due course. They are also arranging a charity auction in the Spring and are looking for donations large and small and will be selling tickets to the event. This will be held at Leven Sports Hall. It was decided that the event would be advertised in the local village news letters in the New Year. Of note Elizabeth said that the Beeford Buzz could well cease as there has been no-one willing to take it on, however they are still hopeful they will get a volunteer soon.

Elizabeth said she would contact Andrea to arrange times when she could come in to demonstrate the checking in screen at Leven. It was mentioned that when Retinal Screening were here that patients were booking in electronically but getting missed as they were not linked to the screeners list. In future a notice will be put up to avoid this happening again and that patients should check in with reception for retinal screening.

Terri said that we have no more designated flu clinics arranged but we still have a way to go to get our targets of those needing the vaccination. Staff are now starting to telephone patients who are eligible to come in and make ad-hock appointments, if needed more clinics will be added within surgery hours to accommodate them. It was asked if we had many non-eligible patients for flu in the clinics and there have been none recorded to date.

The notice boards were discussed again and Terri has the "Stay Well this Winter" campaign all ready to put up when it is laminated. She will also look into the other suggestions – surviving cancer, Crohn's, depression in the young and drug wastage.

Terri suggested that it would be nice if the practice did a newsletter – possibly four per year to coincide with the seasons. She asked if there were any volunteers to take this on.

It was asked if there was any news on a replacement GP for Dr Sykes and Terri informed us that the partners had advertised for a salaried GP but to date there hadn't been much response. The next date for newly qualified general practitioners will be in February and Terri is hopeful that we will start to get more applicants then. There are plans for more advertising.

Problems with on-line ordering prescriptions in Emis – Terri has once again contacted Emis and the problem is still ongoing from February 2017 but they are aware however because they cannot see it happen they don't seem to be able to fix it.

### **Any other business**

Nothing raised today.

Date of Next Meeting Wednesday 20<sup>th</sup> December, 1pm Beeford Surgery.